

Jeppesen Mobile FliteDeck

Frequently Asked Questions

Introduction and How to Get Mobile FliteDeck

Q. What is Jeppesen Mobile FliteDeck?

A: Jeppesen Mobile FliteDeck provides pilots who subscribe to Jeppesen electronic charting with immediate, direct and reliable access to enroute chart data, VFR and IFR terminal charts such as airport diagrams and ILS procedures, as well as Jeppesen's Airway Manual text scaled to fit your subscription area. Jeppesen Mobile FliteDeck is designed for use on the ground or in the cockpit with mobile devices such as the iPad® and iPad® 2, and provides the industry's first interactive, data driven mobile enroute application that can be used as a true paper-replacement solution for RNAV equipped aircraft.

Q: How do I get Jeppesen Mobile FliteDeck?

A: Jeppesen Mobile FliteDeck will be available for download from the Apple App Store. Initially, it is available for iPad, although Jeppesen is actively evaluating other tablet and mobile devices based on customer demand.

Q: Which electronic chart subscriptions are eligible?

A: Any JeppView 3, Express JeppView, JeppView MFD or NavSuite chart subscription will allow you to download the data into the new MobileFD application if you have an available site key.

Q. Can Jeppesen Mobile FliteDeck be used throughout all phases of flight?

A: It may be used in all phases of flight with proper authorization for a given operator. Please reference FAA Order 8900.1, AC 120-76A, and applicable FAR Part 91 elements.

Q: Will it be available for all market segments immediately?

A: Initially it will only be available for business and general aviation customers. FliteDeck Pro on iOS and Windows platforms will be made available to commercial and military customers in Q1 2012.

Q: Will it be available in all countries / geographies?

A: Jeppesen Mobile FliteDeck will be available in all non-embargoed countries.

Q: How does Jeppesen Mobile FliteDeck compare to Jeppesen FliteDeck Pro?

A: Mobile FliteDeck is for customers wanting a mobile paper replacement option (for RNAV equipped aircraft). FliteDeck Pro is available for commercial and military customers as a paper replacement solution for Class 1 or 2 EFB installations on a Windows operating system, typically on a tablet PC. An iOS version of Jeppesen FliteDeck Pro will be available in Q1 2012.

Pricing Information

Q: How much will it cost?

A: The App will be available to consumers at no additional charge with a JeppView or NavSuite data subscription. Customers may use one of their four JeppView site keys for this application. Note: Express Coverage options are available for JeppView subscriptions, providing low-cost options for customers.

Functionality

Q: How does Jeppesen Mobile FliteDeck compare to Jeppesen Mobile TC?

A: Jeppesen Mobile TC supports only Terminal Charts. Jeppesen Mobile FliteDeck supports Terminal Charts, Enroute, and Jeppesen Airway Manual text. Jeppesen Mobile FliteDeck also offers route planning with rubber banding functionality, ability to add user waypoints and printing capability for terminal charts. When enabled Jeppesen Mobile FliteDeck can also show "own ship" position on enroute charts and airport diagrams.

Q: When should a customer choose Jeppesen Mobile FliteDeck vs. adopting Jeppesen Mobile TC?

A: Customers who already have authorization with Jeppesen Mobile TC should evaluate the impacts of adopting Jeppesen Mobile FliteDeck which effectively adds enroute and text paper replacement capabilities to your operation. Jeppesen Mobile TC contains a subset of Jeppesen FliteDeck capabilities but some operators and users

may not need more than Jeppesen Mobile TC and it should be evaluated according to operational needs.

Q: Has Jeppesen Mobile FliteDeck followed the same FAA authorization process as Jeppesen Mobile TC?

A: As of yet, Mobile FliteDeck has not been used by any operator working through the FAA authorization process, however, several Jeppesen customers are already evaluating this, and we are working together to help customers navigate the process.

Q: Will this new App be a paper replacement solution?

A: Yes, for RNAV equipped aircraft! Terminal Charts, Enroute Charts, as well as text will all be available as an all-in-one solution with authorization from your regulatory authority.

Q: What new features will the application have?

A: This is a brand new product from Jeppesen that was developed based on customer requests. Will Jeppesen Mobile FD you will get:

- Data-driven and interactive enroute display
- Display of your aircraft position on enroute display and airport diagrams
- Standard Airway Manual text
- Arrival, departure and approach procedures including Chart Change Notices
- Chart change notifications (terminal and enroute)
- Full-color, high-quality, vector-based data with amazing details and zoom capabilities
- Route planning with rubber banding functionality
- Ability to add user waypoints
- Printing capability for terminal charts

Q: Where do I find end panel notes, ball flags and floating notes that are part of my paper enroute chart?

A: "Ball flagged" notes on the pre-composed paper charts are referenced as "Operational Notes". "Floating" notes on pre-composed paper charts are referenced as "Regional Notes". And "end panel" notes on pre-composed paper charts are referenced as "Reference Notes".

Technical Information

Q: Will using the App affect my site keys / site key allocation?

A: Using the App will require a site key. Users may release a site key from another application or purchase an additional site key.

Q: What are the prerequisites?

A: The user is required to have an iPad and a Jeppesen electronic chart subscription with an available site key.

Q: How will the data be updated?

A: The terminal charts will be updated every two weeks and the enroute data will be updated every 28 days. Terrain and cultural data will be downloaded with the application and will update only when the application updates.

Q: Will the application have a "Demo" mode?

A: Yes

Q: How do I release my site key in Jeppesen Mobile TC so that I can apply it to Jeppesen Mobile FliteDeck?

A: To release your Jeppesen Mobile TC site key, simply open the settings dialog, delete your serial number (or "cut" it so that it is in memory of the device) and then tap the update button. You will then be prompted with a message – tap "Proceed.". Once "Proceed" is tapped the site key will be released and Jeppesen Mobile TC deactivated but not removed from the iPad.

Q: Will the Mobile TC and Mobile FD apps be capable of simultaneous updates?

A: No. Each App must be "active" to receive updates and only one App can be active at a time. This is default iPad behavior.

Q: Will the default GPS connection be internal or external?

A: No switch is planned between "internal" or "external" GPS signals. The device will take the signal of higher resolution.

Q: Can you view the raw GPS data for troubleshooting purposes?

A: An individual will not be able to access this information on their iPad without additional software / hardware.

Q: Will there be a warning screen or pop up telling the user that they are using the internal non-aviation grade GPS?

A: No. Proper GPS is the responsibility of the user. Own ship will not be displayed with an insufficient signal. The minimum GPS resolution must be at least 15 meters.

Q: Which kind of document format is used in iPad?

A: Jeppesen is supporting PDF at this time and will eventually support ePub formats as well.

Q: Which kind of security measure does Jeppesen take for iPad data distribution?

A: Jeppesen requires users to authorize the device during initial activation and then the data is streamed to the device via secure transport protocols.

Q: How much space do the Jeppesen Apps take on iPad?

A: Jeppesen Mobile FliteDeck with worldwide coverage requires approximately 1.5 GB of memory. This is dependent primarily on your terminal charting coverage area.